# Setting up and configuring Intel AMT in HP Business Notebooks, Desktops, and Workstations



Detailed instructions for the IT professional

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## **Executive summary**

Select HP models use Intel<sup>®</sup> vPro<sup>1</sup> processor technology to simplify PC management and reduce IT-related expenditures. A key element of vPro is Intel Active Management Technology<sup>2</sup> (Intel AMT), a platform-resident solution that includes both hardware and firmware, and relies on the Management Engine (ME) integrated into supported Intel chipsets.

Intel AMT provides out-of-band (OOB) remote access to individual systems regardless of power state or operating system condition – as long as the system is connected to a power source and a network. By default, Intel AMT is inactive; it must be setup and configured in order to enable its capabilities. There are two options for setup and configuration (also known as provisioning):

- Manual mode
- Enterprise mode, using a setup and configuration server (SCS)<sup>3</sup>

This white paper details the manual setup and configuration of a client PC (Intel AMT system), as well as discussing options and providing guidelines for enterprise-mode setup and configuration. Refer to the Intel website <a href="https://www.intel.com/technology/vpro/index.htm">www.intel.com/technology/vpro/index.htm</a> for other white papers and technical information on Intel vPro Technology.

**Intended audience**: This white paper is intended for IT administrators familiar with setting up and configuring manageability features. Basic knowledge of Intel AMT and networking are required.

## Introduction

Select HP Workstation, Desktop and Business Notebook PCs utilize <u>Intel vPro Technology</u> to simplify PC management, enhance security, and reduce IT-related expenditures. Intel vPro includes a range of technologies and components, including the following:

- Intel Core™ i5 or i7 processor
- Intel Active Management Technology (Intel AMT), which provides remote access to the PC for management tasks; this
  hardware- and firmware-based platform relies on the Management Engine featured in certain Intel chipsets
- Remote configuration capabilities
- Wired and wireless<sup>4</sup> connectivity

Resident on each client PC, Intel AMT enables out-of-band (OOB) remote access to the PC, regardless of the system power state or operating system condition – as long as the PC is connected to a power source and a network. By default, Intel AMT is shipped in an inactive state and must be setup and configured<sup>5</sup> in the system before it can be used.

The following methods can be used for Intel AMT setup and configuration:

- Manual mode
- Enterprise mode, using a setup and configuration server (SCS)

#### Note

The SCS is a software application that is integrated into the remote console being used to manage client PCs. Consult the particular independent software vendor (ISV) for information on deploying an SCS.

<sup>&</sup>lt;sup>1</sup> Some functionality of this technology, such as Intel<sup>®</sup> Active management technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependent on 3rd party software providers. Microsoft Windows required.

<sup>&</sup>lt;sup>2</sup> Intel<sup>®</sup> Active Management Technology requires an Intel<sup>®</sup> AMT-enabled chipset, network hardware and software, as well as connection with a power source and a corporate network connection. Setup requires configuration by the purchaser and may require scripting with the management console or further integration into existing security frameworks to enable certain functionality. It may also require modifications of implementation of new business processes.

<sup>&</sup>lt;sup>3</sup> The SCS is a software application that is integrated with the central management console. Consult the console's independent software vendor (ISV) for information on deploying an SCS.

<sup>&</sup>lt;sup>4</sup> Wireless access point and internet service required. Availability of public wireless access points limited.

<sup>&</sup>lt;sup>5</sup> The setup and configuration process is also known as provisioning.

### Support

Intel AMT technology is available on the following select HP models:

#### Note

Remote access to a client PC can be wired or wireless, depending on the particular HP model.

- Notebook PCs and Mobile Workstations (wired and wireless, depending on the adapters installed)
  - HP EliteBook 8770w Mobile Workstation
  - HP EliteBook 8570w Mobile Workstation
  - HP EliteBook 8470w Mobile Workstation
  - HP EliteBook 8570p Notebook PC
  - HP EliteBook 8470p Notebook PC
  - HP EliteBook 2570p Notebook PC
  - HP EliteBook 2170p Notebook PC
  - HP ProBook 6570b Notebook PC
  - HP ProBook 6470b Notebook PC

#### Note

Wired Intel AMT is supported with Integrated Intel 82579LM Gigabit Network Connection. Wireless Intel AMT is supported with Intel Centrino Advanced-N 6205 or Ultimate-N 6300 802.11a/b/g/n adapters.

#### • Desktops

- Wired: HP Compaq Elite 8300 Ultra-Slim, Small Form Factor, Microtower, and All-in-One desktop PCs
- Wireless: HP Compaq Elite 8300 Ultra-Slim and All-in-One desktop PCs
- Workstations
  - Select models

## Setting up and configuring Intel AMT

Before it can be used, Intel AMT must be setup and configured, which involves the following activities:

- Setup Generally performed once in the lifetime of a system, Intel AMT setup involves the steps necessary to enable Intel AMT, such as setting up the system and enabling network connectivity. After Intel AMT has been enabled, it can be discovered by management software over a network.
- Configuration After setting up Intel AMT, you can now configure a range of options that may be changed many times
  over the system's lifecycle, such as enabling the system for Serial-Over-LAN (SOL) or IDE-Redirect (IDE-R). Changes can
  be made to the system locally or through a remote console.

### Setup and configuration phases

The setup and configuration process involves the following phases:

• Factory

In Factory phase, the system is initially as received from the factory; no Intel AMT setup and configuration has been performed. In this phase, you can only access Intel AMT locally, through the Intel Management Engine BIOS Extension (MEBx).<sup>6</sup>

Factory phase ends when the following occurs:

- Manual mode You have changed the default password.
- Enterprise mode You have changed the default password and set the Provisioning ID (PID) and Provisioning Passphrase (PPS).
- In-Setup

The In-Setup phase is used to set most Intel AMT options,<sup>7</sup> either manually or automatically, using an SCS.

• Operational

The Operational phase is the final phase. Intel AMT has been fully setup and configured, making the system ready for normal use.

## Manual mode setup and configuration

The Manual mode for Intel AMT setup and configuration is intended for customers that do not have an SCS or the necessary network and security infrastructures to use encrypted Transport Layer Security (TLS). Here, setup and configuration is performed manually through the MEBx.

Because less infrastructure is required, Manual mode is easier to implement than Enterprise mode; however, Manual mode is less secure because network traffic is unencrypted.

Note

HP recommends performing a Manual mode setup and configuration in a closed network.

The remainder of this section provides prerequisites and guidelines for Manual mode setup and configuration.

#### Note

The MEBx is not HP-specific and contains options that are not used by HP. Do not change unused options from their default state.

<sup>&</sup>lt;sup>6</sup> The MEBx is an optional ROM module that is provided by Intel to HP for inclusion in the HP system BIOS.

<sup>&</sup>lt;sup>7</sup> This process is also known as provisioning.

## **Creating a password**

To reduce vulnerability to a dictionary attack, MEBx enforces the following minimum criteria for a password:

- 8 32 characters long
- Upper- and lower-case Latin characters (for example: A, a, B, b)
- At least one digit (for example: 0, 1, 2, ..., 9).
- One of the following non-alphanumeric characters:

!

\*

u

4

- Exclamation
- At @
- Number #
- Dollar \$
- Percent %
- Caret ^
- Asterisk

Note that the underscore character ( \_ ) is considered alpha-numeric.

The following characters are <u>not</u> allowed:

- Quotation mark
- Apostrophe
- Comma
- Greater than >
- Less than <
- Colon :
- Ampersand &
- Space

### **BIOS prerequisites**

For best performance and to take advantage of AMT 8.x features, make sure the PC meets the following prerequisites:

- System BIOS 1.00 or later
- Intel AMT Management Engine firmware (ME FW) level 8.0.3.1427 or later
- MEBx 8.0.0.0061 or later

The system BIOS and ME FW must be updated individually. For more information on flashing the system BIOS and ME FW, refer to the BIOS Flash white paper. Use the following steps to locate the document that applies to your particular system:

- 1. Go to <u>www.hp.com</u>.
- 2. Select Support & Drivers.
- 3. Select Support & Drivers.
- 4. Select Product Support & Troubleshooting.
- 5. Enter the particular product name/number and click Search.
- 6. Select the Manuals link under Resources.
- 7. Select White Papers.

#### Note

Intel AMT 8.x allows certain versions of ME FW to be downgraded to earlier versions, which may be useful for troubleshooting purposes.

## Setup and configuration procedure

When you explore MEBx options for the first time (Factory phase), default settings are in place. This white paper details the settings recommended by HP, some of which may be the same as the default selections.

Even though the default setting is used for many options, it is good practice to double check important options.

For setup and configuration, perform the following procedure:

1. Press **Ctrl-P** during POST to enter the main menu for MEBx setup, as shown in Figure 1.

#### Note

By default, the Ctrl-P prompt is not displayed on the HP splash screen but may be displayed during POST if set in F10 Setup. HP Workstation PCs do not provide a BIOS option to display the Ctrl-P prompt during POST.

#### Figure 1. Selecting the MEBx password

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved			
	MAIN MENU		
MEBx Login > Intel(R) ME General Settings > Intel(R) AMT Configuration MEBx Exit			
	Intel(R) ME Password		
Intel(R) ME Password			
[↑↓]=Move Highlight	[Enter]=Select Entry [Esc]=Exi	t	

- 2. Enter the case-sensitive, default password (admin), which must be changed before making any changes in the MEBx.
- 3. Provide a strong, new MEBx password using the criteria listed in <u>Creating a password</u>. Repeat the password for verification.

Changing the password establishes Intel AMT ownership and moves the system from Factory to In-Setup phase. As a result, ME and Intel AMT options are now accessible within the MEBx; the system can be accessed via the Intel AMT WebGUI (WebGUI).

#### Note

For information on using the WebGUI, refer to Using the WebGUI.

4. Select Local FW Update from the Intel ME Platform Configuration menu (shown in Figure 2).

#### Figure 2. Selecting the Local FW Update option

	Intel(R) Management Er Copyright(C)	ngine BIOS Extension v8.0.0.0061 2003–12 Intel Corporation. All P	/Intel(R) ME v8.0.3.1427 Rights Reserved	
	INTEL(R) ME PLATFORM CONFIGURATION			
Change Local F > Power C	ME Password W Update Control	<enabled></enabled>		
I	ntel(R) ME New Password			
[†↓] =Mo	ve Highlight	[Enter]=Select Entry	[Esc]=Exit	

5. As shown in Figure 3, HP recommends enabling **Local FW Update**, which is the default setting.

Unless otherwise specified, the system BIOS allows ME FW to be updated locally without password protection. If desired, you can modify the **Local FW Update** setting to enable password protection.

Figure 3. Local FW Update has been enabled

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved			
INTEL(R) ME PLATFORM CONFIGURATION			
Change ME Password Local FW Update Power Control	<enabled></enabled>		
	Disabled <mark>Enabled</mark> Password Protected		
[ <b>†↓</b> ]=Move Highlight	<enter≻=complete entry<="" td=""><td>[Esc]=Discard Changes</td></enter≻=complete>	[Esc]=Discard Changes	

- 6. Select **Power Control** from the ME Platform Configuration menu (shown in Figure 2). Select the appropriate **Intel ME ON in Host Sleep States** setting, as shown in Figures 4 and 5.
  - Default setting: Desktop ON in SO
  - Recommended setting: Desktop ON in SO, ME Wake in S3, S4-5

#### Note

After you activate network access (Step 16), Intel ME On in Host Sleep States is automatically set to Desktop: ON in SO, ME Wake in S3, S4-5.

#### Note

For more information on sleep states and Wake-On-ME, refer to <u>Appendix B:</u> <u>Overview of power, sleep, and global states</u> and <u>Appendix C: Wake-On-ME overview</u>, respectively.

#### Figure 4. The current Intel ME ON in Host Sleep States setting

Copyri	ght(C) 2003–12 Inte	I Corporation	. All Rights Reserve	ed	
	INTEL(R)	ME POWER CON	TROL		
Intel(R) ME ON in Host S Idle Timeout	leep States	<desktop 65535</desktop 	: ON in SO>		
[ <b>†↓</b> ]=Move Highlight	[Enter]=Sele	ct Entry	[Esc]=Exit		

#### Figure 5. Options for the Intel ME ON in Host Sleep States setting

Intel(R) Managem Copyrig	ent Engine BIOS Extension v6 ht(C) 2003–12 Intel Corporat	3.0.0.0061/Intel(R) ME Lion. All Rights Reserv	v8.0.3.1427 ed
	INTEL(R) ME POWER	CONTROL	
Intel(R) ME ON in Host Sl Idle Timeout	eep States (Desk 65535	(töp: ON in SO≻ 5	
	Desktop: ON in SO Desktop: ON in SO, ME Wake	e in \$3, \$4-5	
[ <b>†↓</b> ]=Move Highlight	<enter>=Complete Entry</enter>	, [Esc]=Disca	rd Changes

- 7. Select the appropriate Idle Timeout value for Wake-On-ME in minutes, as shown in Figure 6.
  - Idle Timeout: 65535 (Recommended setting; default)

The timeout must be set to a non-zero value for the ME to take advantage of Wake-On-ME.

The timeout is not used when the system is in active state (S0); it is only used when the **ME ON in Host Sleep States** setting is configured to allow Wake-On-ME.

#### Figure 6. Selecting the Idle Timeout value

Intel(R) Management E Copyright(C)	ngine BIOS Extension v8.0.0.006 2003–12 Intel Corporation. All	1/Intel(R) ME v8.0.3.1427 Rights Reserved
	INTEL(R) ME POWER CONTROL	
Intel(R) ME ON in Host Sleep S Idle Timeout	tates <desktop: .<br="" on="">55565</desktop:>	in SO>
	Timeout Value (1–65535) 65535_	
	<enter>=Complete Entry</enter>	[Esc]=Discard Changes

- 8. Return to the MEBx Main Menu (Figure 1).
- 9. Select Configure Intel AMT.

10. From the Intel AMT Configuration menu (shown in Figure 7), select Manageability Feature Selection.

This option allows Intel AMT to be enabled (recommended) or disabled. By default, HP systems are set to enable Intel AMT.

Note that disabling **Manageability Feature Selection** also disables all remote management capabilities and unprovisions any Intel AMT settings.

#### Figure 7. Enabling Intel AMT via the Manageability Feature Selection setting

	Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved			
	INTEL(R) AMT CONFIGURATION			
~ ~	Manageability Feature Selection SOL/IDER/KVM User Consent	<enabled></enabled>		
>	Password Policy Network Setup Activate Network Access	<anytime></anytime>		
>	Unconfigure Network Access Remote Setup And Configuration	<full unprovision=""></full>		
	[↑↓]=Move Highlight [8	Enter]=Select Entry [Esc]=Exit		

- 11. From the Intel AMT Configuration menu, select **SOL/IDER/KVM**.
  - The SOL/IDER/KVM screen appears, as shown in Figure 8. Review the following settings:
  - Username and password: Enabled (Recommended setting; default)
     When enabled, this setting allows users and passwords to be added via the WebGUI; if it is disabled, only the administrator has MEBx remote access.
  - SOL: Enabled (Recommended setting; default)
     This setting enables or disables Serial-over-LAN (SOL) functionality.
  - IDER: Enabled (Recommended setting; default)
     This setting enables or disables IDE Redirection (IDE-R) functionality.
  - Legacy Redirection Mode: Disabled (Recommended setting; default)
     This setting allows the redirection feature to work with a pre-Intel AMT 6.0 SCS.
  - KVM Feature Selection: Enabled (Recommended setting; default)
     This setting enables or disables the keyboard/video/mouse feature.

Figure 8. Configuring SOL/IDER/KVM settings

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved			
	SOL/IDER/KVM		
Username and Password SOL IDER KVM Feature Selection Legacy Redirection Mode	< <u>Enabled&gt;</u> <enabled> <enabled> <enabled> <disabled></disabled></enabled></enabled></enabled>		
Menu for FW Redirection (	Configuration		
[ <b>1</b> ↓]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit	

#### 12. From the Intel AMT Configuration menu, select **User Consent**.

The User Consent screen appears, as shown in Figure 9. Review the following settings:

- User Opt-in: KVM (Setting is user-dependent; KVM by default)
- Opt-in Configurable from Remote IT: Enabled (Setting is user-dependent; Enabled by default)

This setting enables or disables a remote user's ability to select user opt-in policy. If set to disabled, only the local user can control the opt-in policy.

Figure 9. Configuring user consent

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved				
	USER CONSENT			
User Opt—in Opt—in Configurable from Remot	<mark>≪KVM&gt;</mark> e IT <enabled></enabled>			
Configure When User Cons	ent Should be Required			
[†↓]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit		

#### 13. Review the **Password Policy** setting shown in the Intel AMT Configuration screen.

This setting specifies when it is possible to change the MEBx password over the network.

#### Note

The MEBx password can always be changed locally through the MEBx user interface.

As shown in Figure 10, options are:

– Default Password Only

You can change the MEBx password via the network interface if the default password has not yet been changed.

- During Setup and Configuration

You can change the MEBx password via the network interface during the setup and configuration process but at no other time. Once setup and configuration is complete, the password cannot be changed via the network interface.

- **Anytime** (recommended; default setting)

You can change the MEBx password via the network interface at any time.

Figure 10. Setting the password policy

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved			
INTEL (	(R) AMT CONFIGURATI(	חח	
Manageability Feature Selection SOL/IDER/KVM User Consent Password Policy Network Setup Activate Network Access Unconfigure Network Access Remote Setup And Configuratio	<enabled> <anytime> <full unpro<br="">Password Only etup And Configurat:</full></anytime></enabled>	ovision>	
[†i]=Move Highlight <enter>=C</enter>	Complete Entry	[Esc]=Discard Changes	

#### 14. Select **Network Setup** from the Intel AMT Configuration menu.

The Intel ME Network Setup screen appears, as shown in Figure 11, allowing you to configure Intel AMT so that it can be accessed by a remote system.

Figure 11. Initiating the setup of the ME network

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved				
	INTEL(R) ME NETWORK SETUP			
> Intel(R) ME Network Name Settir > TCP/IP Settings	125			
[ <b>†4</b> ]=Move Highlight	[Enter]=Select Entry	[Ësc]=Ëxit		

#### 15. Select Intel ME Network Name Settings from the Intel ME Network Setup menu.

The Intel ME Network Name Settings screen appears, as shown in Figure 12.

Figure 12. Setting up the ME network names

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved					
INTEL(R) ME NETWORK NAME SETTINGS					
Host Name Domain Name Shared/Dedicated FQDN Dynamic DNS Update	_ <shared> <disabled></disabled></shared>				
Computer Host Name					
[†4]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit			

Review the following settings:

Host Name: (Setting is user-dependent; there is no default)
 Host names can be used in place of the system's IP address for any application that requires this address.

#### Note

Spaces are not acceptable in a host name.

Make sure there is not a duplicate host name on the network.

#### – Domain Name:

(Setting is network-dependent; there is no default)

If a domain name is not specified, then the default domain name of **Provisionserver** will be used when connecting to the SCS.

If a domain name is not specified and the domain name for the SCS is not **Provisionserver**, you must set up an alias in the DHCP server to redirect the connection for **Provisionserver** to the appropriate domain.

If a domain name is specified, then that domain will be used. However, if there is no response after four DNS queries to the specified domain, **Provisionserver** will be used instead.

Shared/Dedicated FDQN:
 Shared (Recommended setting; default)

This setting determines whether the Intel ME Fully Qualified Domain Name (FQDN) – that is, the HostName. DomainName – is shared with the operating system or is in a separate domain.

#### - Dynamic DNS Update: Disabled

#### (Recommended setting; default)

If Dynamic DNS (DDNS) update is enabled, the firmware will actively try to register its IP addresses and FQDN in DNS using DDNS update protocol. You must set the appropriate host and domain names; in addition, the MEBx menu displays the following options:

• Periodic Update Interval: Specify a time from 20 to 1,440 minutes

TTL (time-to-live): Specify a time in seconds

If DDNS update is disabled, the firmware will make no attempt to update DNS using DHCP option 81 or DDNS update protocol.

If DDNS update has not been set (that is, it is neither enabled nor disabled), the firmware will use DHCP option 81 for DNS registration; it will not directly update DNS using DDNS update protocol.

16. At the Intel ME Network Setup menu (Figure 11), select **TCP/IP Settings**. The TCP/IP Settings screen appears, as shown in Figure 13.

Intel AMT 8.x supports Internet Protocol version 4 (IPv4) and IPv6 interfaces, which are set up differently:

- IPv4: See Configuring IPv4.
- IPv6: The IPv6 option has been removed from the MEBx in Intel AMT 8.x. IPv6 (wired or wireless<sup>8</sup>) can be configured from an SCS or the WebGUI. See <u>Configuring IPv6</u>.

Figure 13. Configuring TCP/IP settings

	00031 1811(07 2	ood it intoi	oor por action.	HII NIGHT	5 N0551 V64	
TCP/IP SETTINGS						
INED LAN IPV4 U	ontiguration					
†↓]=Move Highli	.ght [	Enter]=Select	t Entry	[Es	c]=Exit	

<sup>&</sup>lt;sup>8</sup> Wireless Intel AMT support is not provided on HP Workstation PCs.

#### **Configuring IPv4**

Select **Wired LAN IPV4 Configuration** and then configure the parameters shown in Figure 14.

Figure 14. Configuring the network for IPv4

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved					
	WIRED LAN IPV4 CONFIGURATION				
DHCP Mode IPV4 Address Subnet Mask Address Default Gateway Address Preferred DNS Address	<pre>KDisabled&gt; 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0</pre>				
Alternate DNS Address	0.0.0.0				
Enable/Disable IPV4 DHCP	Mode				
[ <b>†↓</b> ]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit			

#### - DHCP Mode:

Enabled

(Recommended setting; default)

If DHCP is disabled, complete steps b – f to configure an IPv4 static IP address for Intel AMT. If DHCP is enabled (recommended), skip to Step 17.

- IPV4 Address:

(Network-dependent; default is 0.0.0.0)

Specify the desired static IP address (such as **192.168.0.1**). Ensure that each Intel AMT system has a unique IP address. Multiple systems sharing the same IP address may result in network collisions that would cause the systems to respond incorrectly.

- Subnet Mask Address:
- Default Gateway Address:
- Preferred DNS Address:
- Alternate DNS Address:

(Network-dependent; default is **255.255.255.0**)

- (Network-dependent; default is **0.0.0.0**)
- (Network-dependent; default is **0.0.0.0**)
- (Network-dependent; default is **0.0.0.0**)

#### **Configuring IPv6**

Both wired and wireless<sup>9</sup> IPv6 can be enabled via an SCS or, as in this example, the WebGUI.

Review the **TCP/IPv6** settings for **wired** and **wireless** connections, as shown in Figure 15:

- Enable IPv6 (wired): Enabled
- (Recommended setting; default setting is **Disabled**)

– Enable IPv6 (wireless):

(Implementation-dependent; default setting is **Disabled**)

Figure 15. Configuring wired and wireless networks for IPv6 via the WebGUI

Active Manageme	nt Technology - Windows Internet Explorer		
🕝 🕞 = 🙋 http://192	2.168.0.5:16992/ipv6.htm	🕶 📓 🍫 🗶 💆 Bing	<del>،</del> ۹
🚖 Favorites 🛛 🚖 🌄 Sug	ggested Sites 🔻 👩 Web Slice Gallery 🕶	and the second	
CINTER Active Managem	ent Technology	🛅 🕶 🖾 🖝 🖃 📾 🕶 Page 🕶 S	afety 🕶 Tools 🕶 🔞 🕶 🎽
Intel <sup>®</sup> Active Mai	nagement Technology		(intel)
System Status Hardware Information	IPv6 Network Settings		
System Processor Memory Disk Event Log Remote Control Power Policies Network Settings Wireless Settings UPv6 Network Settings User Accounts	Configure the managed device network settings for this computer. TCP/IPV6 settings for wired connection CDF/IPV6 alternate static configuration IPV6 address: Gateway address: Preferred DNS address: Alternate DNS address: TCP/IPV6 settings for wireless connection CDF/IPV6 settings for wireless connection Submit		ι.
		🔞 🍚 Internet   Protected Mode: Off	√a ▼ € 100% ▼

#### Implementing wireless connectivity for Intel AMT

Consider the following caveats:

- For desktops, wireless Intel AMT is supported on Compage Elite 8300 Ultra Slim Desktop and All-in-One (AiO) systems with the Intel mini PCI express wireless LAN card.
- For business notebooks, wireless Intel AMT is supported on Intel Centrino Advanced-N 6205 802.11 a/b/g/n and Intel Centrino Ultimate-N 6300 802.11a/b/g/n adapters; wired Intel AMT is supported on Integrated Intel 82579LM Gigabit Network Connection.
- Intel AMT only supports DHCP and does not support static IP addresses.
- Wired and wireless Intel AMT traffic cannot travel on the same subnet concurrently.

<sup>&</sup>lt;sup>9</sup> Wireless Intel AMT support is not provided on HP Workstation PCs.

If you wish to use wireless Intel AMT connectivity, you must first connect to the Intel AMT system from a remote system using the wired LAN in order to create a wireless profile. Carry out the following steps:

- i. Using the WebGUI (for example), select the **Wireless Settings** option to configure the wireless management settings, as shown in Figure 16.
- ii. Select the Wireless Settings option to configure wireless power policy. Set Enabled in SO, Sx/AC.

Figure 16. Specifying wireless power policy



iii. In the **Profiles** field box (Figure 17), click **New** to create a new wireless profile.

Figure 17. Selecting **New** to create a new wireless profile

🧯 Intel® Active Managemer	nt Technology - Windows Internet Explorer provided by Yahoo!	
子 🌍 - 🙋 http://192	.168.1.5:16992/wlan.htm?msg=%u    💀 🍫 🗙 💇 Yahoo!	۰ م
File Edit View Favorite	es Tools Help	
× 😢 • 🖄 🖿		+ • 😳
🚖 Favorites 🛛 🚖 🏉 Sug	ggested Sites 🔻 🧧 eBay 🖉 Web Slice Gallery 👻 🖉 Yahoo! Mail 👻	
🟉 Intel® Active Managem	ent Technology 🏹 🔻 🔝 👻 🖶 👻 Page 🕶 Safety 🕶	Tools 🕶 🔞 🕶 🦈
Remote Control Power Policies Network Settings Wireless Settings IPv6 Network Settings System Name Settings User Accounts	<ul> <li>Disabled</li> <li>Enabled in S0</li> <li>Enabled in S0, Sx/AC</li> <li>Submit</li> </ul>	~
	Profiles Connect to wireless networks in the order listed below. Profile name / Network name (SSID): Move Up Move Down New Change Remove	E
wlanform	🔯 😌 Internet   Protected Mode: Off 🦷	<ul> <li>€ 100%</li> </ul>
	🥖 Intel® Active Mana 👔 HP Support Assistan 🦉 🕢 🕺 😘 😒 💁 🐩	🗗 🗭 🕪 8:13 AM

- iv. Enter the following data for the new wireless profile, as shown in Figure 18:
  - Profile name:
  - Network name (SSID):
  - Network authentication:
  - Encryption:
  - Pass phrase:

ССМР

(any name) (the wireless network SSID name) (implementation-dependent; default is **WPA-PSK**) (recommended setting; default) (wireless network pass phrase)

On completion, click **Submit**.

Figure 18. Configuring a new wireless profile



v. Select **System Status** to display the Wireless IP address, as shown in Figure 19.

#### Note

Wireless Intel AMT only supports IPv6 addresses.

Figure 19. Verifying that you have configured a wireless IP address

🤌 Intel® Active Managemer	nt Technology - Windows Internet	Explorer		
3 - 2 http://192	.168.0.5:16992/index.htm	👻 😵 😝 🗙 🔽 Bing	<i>p</i> -	
🚖 Favorites 🛛 🚔 🌄 Sug	ggested Sites 👻 😰 Web Slice Gall	lery 🕶		
🖉 Intel® Active Managem	ent Technology	🚹 🔹 🔝 👻 👘 🔹 Page 🕶 Safety 🕶	Tools • 🕢 •	
Intel <sup>®</sup> Active Mar Computer:	nagement Technolo	ду	intel	
System Status	System Status			
System	Power	On		
Processor	IP address	192.168.0.5		
Disk	IPv6 address	FE80::3A09:E079:853F:54A	E	
Event Log	Wireless IP address	0.0.0.0		
Remote Control Power Policies	Wireless IPv6 address	FE80::AF05:F131:FCD5:7C32		
Network Settings	System ID	ID is not currently present in the system		
Wireless Settings	Date	3/7/2012		
System Name Settings	Time	3:11 pm		
User Accounts	Refresh			
The second	Copyright @ 2005-2012 Intel Corpora	ation. All Rights Reserved. Intel® Active Management Technology firmware versio	n: 8.0.3-build 1427	
Done		👩 🚭 Internet   Protected Mode: Off	• • 100% •	

A remote system should now be able to access the ME.

17. Having completed the network setup, select **Activate Network Access** from the Intel AMT Configuration menu, as shown in Figure 20. This setting causes the ME to transition to the newly-provisioned state if all required settings have been configured.

The **Unconfigure Network Access** option causes the ME to transition to the pre-provisioned state. For more information, refer to <u>Unprovisioning an Intel AMT system</u> or <u>Making a full return to factory default settings</u>.

Figure 20. Transitioning the ME to the newly-provisioned state

Intel(R) Managemen Copyright	t Engine BIOS Extension v8.0.0 (C) 2003–12 Intel Corporation.	).0061/Intel(R) ME v8.0.3 . All Rights Reserved	.1427
	INTEL(R) AMT CONFIGURAT	TION	
Manageability Feature Selec > SOL/IDER/KVM	tion <enabled></enabled>	>	
> User Consent Password Policy > Network Setup Activate Network Access	<anytime></anytime>	> 	
Unconfigure Network Access > Remote Setup And Configurat	i Activates the current networ and opens the ME network i Continue:(Y/N)	∿k settings interface	
[ <b>†</b> ]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit	

- 18. When MEBx displays Update Network Settings in the General Settings menu, press Enter.
- 19. At the MEBx CAUTION prompt, press Y.
- 20. Press the ESC key to return to the MEBx Main Menu and select **MEBx Exit** to exit the MEBx setup and save settings. The system will reboot.

Once the system reboots, it changes from Intel AMT In-Setup phase to Operational phase. Now, the system can be remotely managed through the WebGUI or a remote console and can be provided to the end-user for regular use.

#### Using the WebGUI

The WebGUI is a browser-based interface that provides limited support for remote system management. It is often used to verify that Intel AMT setup and configuration has been performed properly on a system. Obtaining a successful connection between a remote system and the system running the WebGUI indicates proper Intel AMT setup and configuration on the remote system.

The WebGUI is accessible from the following web browsers:

- Microsoft Internet Explorer 6 SP1 or newer
- Mozilla Firefox

Remote system management capabilities include:

- Hardware inventory
- Event logging
- Remote system reset
- Updating network settings
- Adding new users and passwords
- Updating ME firmware

WebGUI support is enabled by default for Manual mode setup and configuration.

#### Connecting with the WebGUI in Manual mode

- 1. Power on an Intel AMT system that is in its operational phase.
- Invoke a web browser on a separate system (such as a management PC) that is on the same subnet as the Intel AMT system.
- 3. Connect to the Intel AMT system using the IP address and port specified in the MEBx.
  - By default, the port is 16992
  - If DHCP has been specified, then use the Fully Qualified Domain Name (FQDN) for the ME, which is a combination of the hostname and domain as in the following examples:

<ul> <li>IPv4 address:</li> </ul>	<u>http://192.168.0.1:16992</u>
<ul> <li>Host names (see <u>Host Name</u>):</li> </ul>	http://hpsystem.hp.com:16992
○ IPv6 address:	http://[2001:ABC::ABC]:16992

The remote system makes a TCP connection to the Intel AMT system and accesses the top-level web page embedded within the ME.

4. Enter your username and password. The default username is **admin**, while the password is the one specified during ME setup. After login, the System Status screen appears, as shown in Figure 21.

Figure 21. The WebGUI System Status screen



5. Review the system information and make any necessary changes.

#### Note

You can use the WebGUI to change the MEBx password (see <u>Creating a password</u>) for the remote system. Note changing a password in the WebGUI or SCS results in two passwords for Intel AMT setup and configuration, with the new credential being known as the **remote MEBx password**.

The remote MEBx password only works remotely with the WebGUI or SCS. The local MEBx password does not change.

If you create a remote MEBx password, you must now keep track of two passwords. When the MEBx password is initially set in Intel AMT setup, it serves as both a local and remote password. In this scenario, passwords are synchronized; if you create a remote password, the passwords are now out of sync.

## **Enterprise mode setup and configuration**

This section provides instructions and guidelines for Intel AMT setup and configuration (provisioning) in Enterprise mode.

Intel AMT is designed to support a range of SMB and enterprise provisioning scenarios that involve tradeoffs between security, cost, and convenience. At one end of the spectrum, it is possible to manually configure Intel AMT in a matter of minutes on a local machine. Alternatively, it is possible to configure a vast array of machines with Intel AMT in a large enterprise environment without physically touching these machines once; moreover, they can be configured in such a way that the process is trusted and secure, and not vulnerable to being attacked or snooped on by malware or prying eyes.

SMBs can perform all setup and configuration tasks manually, with no need for third-party software. However, enterprise IT departments typically automate the provisioning process by allowing Intel AMT systems to connect over the network to a setup and configuration server (SCS) application (such as Symantek Notification Server, LANDesk Management Suite, or Microsoft System Center Configuration Manager) that is integrated with the remote management console. Provisioning can then be achieved by establishing a secure Transport Layer Security (TLS) tunnel between the Intel AMT system and SCS, and then automatically downloading the necessary provisioning information to the Intel AMT system. Various levels of security are supported, including public-key infrastructure (PKI) and pre-shared key (PSK) implementations.

Intel AMT can support a range of provisioning scenarios:

- Direct shipment The Intel AMT system is shipped from the OEM to the end-user; provisioning takes place locally either manually or via an SCS.
- IT staging area For larger customers, systems are shipped to an IT staging area where they undergo provisioning before being given to end-users.
- OEM-customized system The OEM may apply a custom image to the client; no provisioning would then be required at the customer's site; alternatively, the OEM may pre-configure various Intel AMT settings. See also <u>OEM TLS-PSK</u> <u>provisioning</u>.

Intel AMT offers a range of options for carrying out the actual provisioning:

- Manual setup and configuration The Manual mode for Intel AMT setup and configuration is intended for customers that
  do not have an SCS or the necessary network and security infrastructures to use TLS. Here, setup and configuration is
  performed manually through the MEBx, as described in Manual mode setup and configuration.
- Legacy provisioning As soon as the Intel AMT system is powered on for the first time, it begins sending out "hello" messages looking for an SCS. When the SCS is found and authentication has taken place, the SCS provisions the Intel AMT system. This zero-touch method may place a significant burden on the network, depending on the number of systems being provisioned concurrently.

#### Note

Zero-touch provisioning uses the default MEBx setup.

• **Remote provisioning** – With remote provisioning (also known as remote configuration or host-based configuration), the Intel AMT system has an OS up-and-running, as well as a local Intel agent – the Intel AMT Configuration Utility (ACU\_configurator). As soon as the system is powered up, it begins sending "hello" messages to request provisioning. However, if the system is not provisioned within six hours, the "hello" messages stop; you would then need to re-use the agent to initiate remote configuration.

Remote provisioning uses the TLS-PKI method and can be zero-touch at the client side. For more information, refer to Using the TLS-PKI method.

• **Delayed remote provisioning** – The Intel AMT system has its OS up-and-running and a local agent has been installed. Provisioning, which can take place whenever convenient so as not to burden the network, is initiated when the local agent contacts the SCS.

For more information, refer to Using the TLS-PKI method.

- TLS-PSK provisioning For stronger security, TLS-PSK can be used for remote provisioning. For more information, refer to <u>Using the TLS-PSK method</u>.
  - OEM-TLS-PSK provisioning HP supports zero-touch TLS-PSK provisioning by pre-configuring key Intel AMT settings at the factory. For more information, refer to <u>OEM TLS-PSK provisioning</u>.

Using a USB drive key – A USB drive key can be used for zero-touch provisioning. With this method, password, PID, and
PPS information is loaded to the MEBx on system boot using a specially formatted setup.bin file. After this information
has been loaded, the Intel AMT system starts requesting provisioning. For more information, refer to Using a USB drive
key for provisioning.

## **Using the TLS-PSK method**

TLS-PSK provisioning requires the Intel AMT system to possess a pre-shared key (PSK) in order to support authentication with the SCS. While the distribution of pre-shared keys adds complexity and cost, this method provides strong security.

To support PSK provisioning, Intel AMT and the SCS share a Provisioning ID (PID)/Provisioning Passphrase (PPS) set, which forms the PSK. Security can be further enhanced by allocating a unique PID/PPS set to each Intel AMT system.

#### Note

Without dashes, PIDs have eight characters, while PPSs have 32 characters. Since there are dashes between every set of four characters, PIDs have a total of 9 characters, while PPSs have a total of 40 characters.

As soon as a PID/PPS set has been delivered to the ME – either manually via the MEBx or using a USB Key – the Intel AMT system starts looking for an SCS. The Intel AMT system continues to look for an SCS every time it is powered up until provisioning has occurred.

The provisioning process is as follows:

- 1. Assuming an agent has been pushed to the Intel AMT system, the system automatically looks for an SCS as soon as power is applied.
- 2. If an SCS is found, the Intel AMT system sends it a "hello" message.

DHCP and DNS must be available for the SCS search to automatically succeed. If DHCP and DNS are not available, then you must manually enter the IP address of the SCS into the Intel AMT system's MEBx.

The "hello" message contains the following information:

- PID
- UUID (Universally Unique Identifier)
- IP address
- ROM and FW version numbers

The "hello" message is transparent to the user; there is no feedback mechanism to tell you messages are being broadcast..

#### Note

The initial "hello" message is unencrypted; however, all subsequent communications between Intel AMT system and SCS can be encrypted with TLS.

3. The SCS uses the information in the "hello" message to initiate a TLS connection (if supported) to the Intel AMT system using TLS PSK.

#### Note

TLS is optional. However, if the infrastructure is available, you should use TLS for secure, encrypted transactions. If TLS is not available, less secure HTTP Digest is used for mutual authentication.

The SCS looks up the appropriate PPS in its database<sup>10</sup> and uses the PPS and PID to generate the premaster secret.

- 4. The SCS logs into the Intel AMT system and provisions all required data items, including the following:
  - New PPS and PID for future configuration
  - TLS certificates
  - Private keys
  - Current date and time
  - HTTP Digest credentials
  - HTTP Negotiate credentials

Other options can be set depending on the particular SCS implementation.

The system goes from In-Setup to Operational phase; Intel AMT is fully operational. Once in Operational phase, the system can be remotely managed and is ready to be given to an end-user for regular use.

#### **Enabling TLS-PSK provisioning**

For information on enabling TLS-PSK provisioning on an Intel AMT system, refer to Enabling TLS-PKI or TLS-PSK.

### **OEM TLS-PSK provisioning**

To reduce the burden on local IT staff, the information required to enable TLS-PSK provisioning can be pre-configured at the factory. OEM TLS-PSK provisioning is performed in the following stages:

- 1. During OEM manufacturing
- 2. At the customer's location

#### **During OEM manufacturing**

During manufacturing, HP sets up Intel AMT<sup>11</sup> and ships the customer a system that is already in In-Setup phase.

If desired, the admin password, PID, and PSS can be generated during manufacturing and transferred to the customer in a separate, secure fashion. Alternatively, customers can provide their own admin password, PID, and PPS to be used by HP for a particular order.

#### At the customer's location

The customer receives In-Setup systems along with the PIDs, PPSs, and password information needed by the SCS. The systems are connected to the network and powered up, allowing remote provisioning to take place automatically.

#### Note

Some SCSs may require additional settings, such as a port number and IP address. Contact the ISV for more information.

If desired, the SCS can generate a new PID/PPS combination to replace the combination configured by HP.

## Using a USB drive key for provisioning

This is a zero-touch provisioning method that eliminates the errors that can occur when manually typing entries. Password, PID, and PPS information is loaded to the MEBx on system boot using a specially formatted **setup.bin** file. After this information has been loaded, the Intel AMT system starts requesting provisioning.

#### **Prerequisites**

A USB drive key must meet the following requirements to support USB drive key setup and configuration:

- It must be greater than 16 MB in size.
- The sector size must be 1 KB.
- It must not be formatted to boot.
- The setup.bin file must be the first file landed on key.

<sup>&</sup>lt;sup>11</sup> This is a custom, fee-based service. Contact HP for more information.

#### **Using the key**

The following are typical stages in the use of a USB drive key:

- 1. An IT technician inserts a USB drive key into the system hosting the SCS.
- 2. Through the SCS, the IT technician requests local setup and configuration records.
- 3. The SCS generates the appropriate passwords and PID/PPS sets and stores them in its database.
- 4. The SCS writes the passwords and PID/PPS sets to a setup.bin file in the USB drive key.
- The IT technician takes the USB drive key to the staging area for new Intel AMT platforms and performs the following actions:
  - i. Unpack a system and connect it to the network.
  - ii. Insert the USB drive key into the system.
  - iii. Power on the system.
- 6. The system BIOS checks for the presence of a USB drive key.
  - If a key is detected, the BIOS looks for a setup.bin file; if this file is found, the BIOS continues with Step 7.
  - If a key is not detected or if a key is detected but no setup.bin file is found the system boots normally; no Intel AMT setup and configuration is performed.
- 7. The system BIOS displays a message indicating that automatic setup and configuration will occur and takes the following actions:
  - i. Read the first available record in the setup.bin file into memory, validate the file header record, locate the next available record, and invalidate the current record so it cannot be used again.
  - ii. Place the file's memory address into the MEBx parameter block.
  - iii. Call MEBx.
- 8. MEBx processes the record from memory.
- 9. MEBx writes a completion message to be displayed.
- 10. The IT technician powers down the system. At the time, the system is in In-Setup phase and is ready to be distributed to the user in an Enterprise mode environment.
- 11. Return to Step 5 for additional Intel AMT systems.

#### Note

Refer to the ISV for your SCS for more information on USB drive key setup and configuration.

### Using the TLS-PKI method

Remote provisioning of Intel AMT systems is achieved using the TLS-PKI method.

#### Note

By default, HP Compaq Elite 8300 Business PCs are shipped ready for remote provisioning (that is, no changes to the MEBx are required). The MEBx is preconfigured to support PKI; thus, all that is required to initiate provisioning is an agent that can be pushed over the network to Intel AMT systems whenever convenient.

TLS-PKI provisioning uses Public Key Infrastructure with Certificate Hashes (PKI-CH) protocol to maintain security; a DHCP environment is required.

Thus, no pre-shared key is required with TLS-PKI provisioning; instead, authentication is mutual. The Intel AMT system maintains default hashes in firmware for a number of certificates; alternatively, you can add your own hashes (see <u>Appendix</u> <u>D: Supported certificates</u>). Hashes are integrated into the "hello" messages sent to the SCS, which must have compatible certificates in order for authentication to take place.

Creating a secure connection between the Intel AMT system and SCS requires a certificate, which is used for encryption rather than authentication. If you do not wish to use a third-party certificate, you can use the SCS to create a self-signed certificate. The SCS uses the public key from the certificate to encrypt the session key it generates and sends to the Intel AMT system, which can decrypt the session key using its private key.

Since the Intel AMT system is already running an OS, provisioning can take place at any time. The local agent contacts the SCS, which responds by telling the Intel AMT system to provide a one-time password (OTP).<sup>12</sup> Once a TLS connection has been established, the SCS can begin provisioning the Intel AMT system.

The OTP is created and encrypted by the ME and is then sent to the SCS.

#### **Delayed network access**

TLS-PKI provisioning utilizes delayed network access; that is, provisioning does not commence as soon as the Intel AMT system is first powered up. In this implementation, provisioning can be initiated after an OS has been installed and a local agent has been pushed over the network to the Intel AMT system.

In this implementation, remote provisioning begins when the SCS is able to communicate with the ME through the Intel Host Embedded Controller Interface (HECI) driver, which requires a functional OS and agent to be installed on the Intel AMT system.

#### Note

Consult the management console ISV for more information on OS agents that provide delayed remote provisioning support.

#### **Enabling TLS-PKI provisioning**

For information on enabling TLS-PKI provisioning on an Intel AMT system, refer to Enabling TLS-PKI or TLS-PSK.

#### Setting the remote configuration timeout

HP Compaq Elite 8300 Business PCs are shipped with a Remote Configuration Timer that is set to **0**, which effectively disables "hello" message broadcasting. Enabling the ME to broadcast "hello" messages requires the use of an Intel local agent.

#### Note

The remote configuration timeout was omitted from subsequent HP Compaq Elite 8x00 Business PCs.

#### Note

Consult the management console ISV for more information on delayed remote configuration timeouts.

The local agent typically configures ME to broadcast "hello" messages for six hours while the ME is active and the system is connected to a network. If there no response from an SCS within the timeout period, the network interface that is sending out "hello messages" is disabled. It can be re-enabled by one of the following methods:

- Re-initiating provisioning via the local agent
- Partial unprovisioning through the MEBx (for more information, refer to <u>Unprovisioning an Intel AMT system</u>)

#### Prerequisites and caveats for TLS-PKI

TLS-PKI provisioning requires the following prerequisites to be met:

- The OS must be present on the Intel AMT system.
- Both the Intel AMT system and SCS must be on a DHCP server. The SCS must either be named **Provisionserver** or must have an alias in DNS and be on the same domain as the Intel AMT system.
- The Intel AMT system must have at least one pre-programmed active root certificate hash.

<sup>&</sup>lt;sup>12</sup> A one-time password is not required with PSK.

- The SCS must have a server certificate with the appropriate object identifier (OID) or organizational unit (OU):
  - Unique Intel AMT OID value in the Extended Key Usage field is 2.16.840.1.113741.1.2.3
  - OU value in Subject field is Intel Client Setup Certificate
  - This OU value is case-sensitive and must be entered exactly as shown.
- If support for delayed provisioning is required, an OS and local agent must be installed on the Intel AMT system.

## **Enabling TLS-PKI or TLS-PSK**

Remote provisioning via TLS-PKI or TLS-PSK may require you to manually specify certain network and security settings on the Intel AMT system unless you use a USB key to provide the appropriate information.

Carry out the following steps to manually configure an Intel AMT system that is already in In-Setup phase:

1. Select **Remote Setup and Configuration** from the Intel AMT Configuration menu, as shown in Figure 22.

Note

Skip the Activate Network Access and Unconfigure Network Access menu items.

Figure 22. Transitioning from Intel AMT setup to configuration

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved				
INTEL(R) AMT CONFIGURATION				
Manageability Feature Selection > SOL/IDER/KVM	<enabled></enabled>			
> user consent Password Policy > Network Setup	<anytime></anytime>			
Activate Network Access Unconfigure Network Access Remote Setup And Configuration	<full unprovision=""></full>			
[↑↓]=Move Highlight	[Enter]=Select Entry [Esc]=Exit			

2. Review the Intel Automated Setup and Configuration menu items (shown in Figure 23).

#### Figure 23. Menu used to enable remote provisioning

	Intel(R) M C	lanagement Er Copyright(C)	ngine BIOS Extension v8. 2003–12 Intel Corporati	0.0.0061/Intel(R) ME v8.0 on. All Rights Reserved	0.3.1427
		INTEL	(R) AUTOMATED SETUP AND	CONFIGURATION	
Current Provisi Provisi > RCFG > TLS PSK > TLS PKI	Provisionin oning Record oning Server oning Server	g Mode I ∙ IPV4/IPV6 • FQDN	- - Provisioning Mode	: PKI	
[†↓]=Mo	ve Highlight		[Enter]=Select Entry	[Esc]=Exit	

#### - Current Provisioning Mode

This menu item is used to display the provisioning mode currently selected. Options are:

- o None
- PKI (default)
- o PSK

No changes can be made at this menu.

#### - Provisioning Record

This menu item is used to display the data in the system's provisioning record. The default setting is **Not Present**; no changes can be made at this menu.

The record for a system with **PKI provisioning** includes the following data:

- o Provisioning Mode
- o DNS
- Host Initiated
- o Hash Data
- Serial Algorithm
- o ISDefault Bit
- o Time Validity Pass
- o FQDN
- Provisioning IP
- Date of Provisioning

The provisioning record for a system with **PSK provisioning** includes the following information:

- $\circ \quad \text{Provisioning Mode} \\$
- $\circ \quad \text{Provisioning IP} \\$
- o Date of provisioning

- RCFG

Remote Configuration (RCFG) is an Intel AMT feature that allows a single OEM OS image to provision systems securely, without the need to manually modify Intel AMT options.

RCFG has the following requirements:

- o Public Key Infrastructure with Certificate Hashes (PKI-CH) protocol to maintain security
- DHCP environment
- OS present on the Intel AMT system

#### - Provisioning Server IPv4/IPv6

This menu item is used in Enterprise mode to point to the IP address of the SCS. The default is **0.0.0.** 

If the IP address is left at its default value, the ME will look for **ProvisionServer** on the DNS.

Some SCS products may require additional settings, such as the port number<sup>13</sup> and IP address. Contact the particular ISV for more information.

- Provisioning Server FQDN

This menu item is used in Enterprise mode to specify the Fully Qualified Domain Name (FQDN) of the SCS, which is network-dependent. There is no default.

- TLS PSK

Select this menu item in order to configure TLS-PSK via the Intel TLS PSK Configuration screen, shown in Figure 24.

Figure 24. Configuring TLS–PSK provisioning

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved				
	INTEL(R) TLS PSK CONFIG	JRATION		
Set PID and PPS ** Delete PID and PPS **	I			
Enter PID (e.g. ABCD-	1234)			
[ <b>†↓</b> ]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit		

Options are:

Set PID and PPS

This option allows you to specify a provisioning ID (PID) and provisioning passphrase (PPS). Values are systemdependent; there is no default.

Without dashes, PIDs have eight characters, while PPSs have 32 characters. Since there are dashes between every set of four characters, PIDs have a total of 9 characters, while PPSs have a total of 40 characters. If you do not wish to enter the PID or PPS manually, you can use a USB key that contains the appropriate information (see <u>Using</u> a USB drive key for provisioning).

<sup>&</sup>lt;sup>13</sup> The default port for many SCSs is 9971.

**Note** The admin password, PID, and PPS can be pre-populated by HP during manufacturing. Refer to the <u>OEM TLS-PSK provisioning</u> section for more information.

Legacy (zero-touch) provisioning uses a default certificate; no PID or PPS are needed. PKI is active in the base image, which contains 15 pre-installed certificates.

#### Delete PID and PPS

This option is used to delete the current PID and PPS entries and should be skipped.

After configuring TLS-PSK, return to the previous menu.

#### - TLS PKI

Select this menu item in order to configure TLS-PKI via the Intel Remote Configuration screen, <sup>14</sup> shown in Figure 25.

Figure 25. Configuring TLS-PKI provisioning

Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved											
INTEL(R) REMOTE CONFIGURATION											
Remote Configuration ** PKI DNS Suffix > Manage Hashes	<enabled> -</enabled>										
[ <b>↑↓</b> ]=Move Highlight	[Enter]=Select Entry	[Esc]=Exit									

Options are:

#### • Remote Configuration

This option enables (recommended; default) or disables TLS-PKI provisioning.

o PKI DNS Suffix

This option allows the PKI DNS suffix for the SCS to be specified.

o Manage Hashes

This option shows the hashes that are in the system, providing names and status (active/inactive). If there are no hashes in the system, you are given the option to add hashes; if hashes are available, you are given the option to delete one or more. For more information on supported certificates, refer to <u>Appendix D: Supported certificates</u>.

<sup>&</sup>lt;sup>14</sup> Intel refers to TLS-PKI provisioning as remote configuration.

In Intel AMT 8.x, the MEBx allows you to manually activate a hash and add up to three additional certificate hashes. To add a hash:

- i. Press the Insert key in the Manage Hashes menu.
- ii. Enter a name and fingerprint for the hash.
- iii. Specify the status of the hash (active or not active; default or not default).

After configuring TLS-PKI, return to the previous menu.

- 3. Return to the MEBx Main Menu.
- 4. Select **MEBx Exit** to exit the configuration procedure and save settings.

The system displays a single Intel ME Configuration Complete message and reboots.

5. Turn off the system and remove power. At this point the system has migrated from Factory phase to In-Setup phase.

After you plug the system into a power source and make the network connection, the automated migration from In-Setup phase to Operational phase can commence.

#### Note

Only use the integrated Intel NIC to make the network connection. Intel AMT does not work with other NIC solutions.

### **Unprovisioning an Intel AMT system**

If desired, you can unprovision an Intel AMT system that has been setup and configured. Use the **Unconfigure Network Access** option on the Intel AMT Configuration menu, as shown in Figure 26.

Figure 26. Selecting the Unconfigure Network Access option

	Intel(R) Management Engine BIOS Extension v8.0.0.0061/Intel(R) ME v8.0.3.1427 Copyright(C) 2003–12 Intel Corporation. All Rights Reserved										
	INTEL(R) AMT CONFIGURATION										
~ ~	Manageability Feature Selection <enabled> SOL/IDER/KVM</enabled>										
1	Password Policy (Anytime)										
>	Activate Network Access Unconfigure Network Acce Remote Setup And Configu to factory defaults. Continue:(Y/N)										
	[†4]=Move Highlight <enter>=Complete Entry [Esc]=Discard Changes</enter>										

Having selected **Unconfigure Network Access**, you can select one or both of the following unprovisioning options depending on how the Intel AMT system has been provisioned:

#### • Full unprovisioning

Available for systems provisioned in Manual or Enterprise mode, full unprovisioning returns all Intel AMT configuration settings to their factory defaults. All certificate hashes are deleted; the default hash is made active.

This option does not reset all ME configuration settings (such as network settings) or the MEBx password.

#### • Partial unprovisioning

Only available for systems provisioned in Enterprise mode, partial unprovisioning returns all Intel AMT configuration settings to their factory defaults with the exception PID, PPS, and PKI-CH settings.

This option does not reset ME configuration settings or the MEBx password.

Partial unprovisioning re-opens the network interface for six hours of "hello" message broadcasts.

Approximately a minute after you select the desired unprovisioning option, the caution shown in Figure 26 appears.

On completion, control is passed back to the Intel AMT Configuration screen. Notice that the **Activate Network Access** option (Figure 7) is again available.

After return to the previous menu and exiting, the system will reboot.

### Making a full return to factory default settings

F10 setup provides an option that allows you to fully unprovision the ME to factory defaults. Use the **Unconfigure AMT/ME** option, which is located under the **Advanced\AMT Configuration** menu.

The unconfigure option clears CMOS, thus returning all MEBx settings to factory defaults; for example, the password is reset to **admin**.

Following the unconfigure, the system must be setup and configured again before remote management is possible. Any non-default certificate hashes will have to be re-applied.

## **Appendix A: Frequently asked questions**

Q: How can the MEBx be accessed locally? A: The MEBx can be locally accessed by pressing CTRL-P during POST.

Q: Why isn't the CTRL-P prompt displayed during POST? A: By default, the CTRL-P prompt is hidden during POST. However, the prompt can be displayed if set in F10 Setup – except for HP Workstation PCs, which do not provide a BIOS option to display the Ctrl-P prompt during POST.

Q: What are the default username and password for the MEBx? A: The default username and password are both admin.

Q: Why doesn't the MEBx not accept my new password? A: All MEBx passwords, other than the default password, must comply with strong password guidelines. See the <u>Creating a</u> <u>password</u> section for more details.

Q: If the password is inknown, can the system be recovered? A: Clearing CMOS resets all MEBx options including the password, which reverts to its default setting, **admin**.

Q: How can all MEBx options be restored to factory defaults? A: See the <u>Making a full return to factory default settings</u> section.

Q: What happens if the wrong password is entered multiple times? A: After the password has been entered incorrectly three times, the system reboots. You can go back into the MEBx after the reboot and attempt to enter the password again.

Q: Can the WebGUI be used locally (on the Intel AMT system) to access the MEBx on the system? A: No. WebGUI access must originate from an outside network to a specific IP and port.

Q: Why can't a new password set with the WebGUI be used locally in the MEBx? A: The password set with the WebGUI is a remote password and can only be used when accessing the MEBx remotely; it does not work with the MEBx locally. The local password must be used for local access the MEBx.

Q: Is TLS required? A: No, TLS is optional.

Q: If TLS is not implemented, then what is used for authentication? A: If TLS is not implemented, HTTP Digest is used for mutual authentication.

Q: Where can I get an SCS?

A: You can use HP Client Configuration Manager; alternatively, ISVs such as Altiris offer SCSs. Check with your management console supplier to see if they offer this service.

Q: Can Intel AMT be set for a static address while the OS is set for DHCP or vice versa? A: Although possible, these scenarios are not supported setting by Intel and may cause unexpected system behavior.

Q: What is the default port used by the WebGUI? A: The WebGUI listens to port 16992.

Q: What is the difference between the ME and Intel AMT? A: The ME is the controller that, along with Intel Protected Audio Video Path (PAVP) capability, is used to manage Intel AMT. Note that clearing Intel AMT settings does not affect the ME settings, which are separate.

#### Q: Why doesn't Wake-On-ME function after I've set the idle timeout?

A: The Wake-On-ME feature only works if the **ME ON in Host Sleep State** setting has been set to allow ME WoL and the system has been fully provisioned.

#### Q: Does Intel AMT provide wireless LAN support?

A: For desktops, wireless Intel AMT is only supported on Elite 8300 Ultra Small Form Factor and All-in-One (AiO) platforms featuring the mini PCI express Intel Centrino Advanced-N 6205 Wireless LAN.

Certain HP Business Notebook PCs and Mobile Workstations featuring the appropriate adapters can support wireless Intel AMT. See <u>Support</u>.

Wireless Intel AMT is not supported on HP Workstation PCs.

## Appendix B: Overview of power, sleep, and global states

Under the Advanced Configuration and Power Interface (ACPI) specification, a PC may be in one of the following power states (also known as Sleep (Sx) or Global (Gx) states).

• SO

SO (also known as **GO**) is the On state, during which the PC is fully functional. All system devices and the operating system, if available, are running.

• S3

S3 is the Standby (Microsoft® terminology) or Suspend-to-RAM state. The memory subsystem and V<sub>aux</sub> power rail remain powered, while the remainder of the PC – including the processor – is not powered. After resuming from S3, the system context is still intact because system memory was powered at all times.

• S4

S4 is the Hibernate (Microsoft terminology) or Suspend-to-Disk state. The system context is saved to the hard drive as a hibernation file; when the PC resumes from S4, the system context is restored from this file.

During S4, V<sub>aux</sub> remains powered; all other subsystems – including system memory and the processor – are not powered.

• S5

S5 (also known as **G2**) is the Soft Off state and is identical to S4, except that the system context is not saved. When the PC resumes from S5, it powers up and goes through POST.

• G3

G3 is the Mechanical Off state, during which all PC subsystems are powered off. The easiest way to achieve this state is by removing utility power from the PC by unplugging the power cord.

### **ME power states**

The ME has its own power states (Mx), as follows:

• M0

MO is the On state for the ME; the PC is in SO state. The ME is fully powered and running.

• M3

M3 is the On state for the ME; the PC is in a non-S0 state. The ME is fully powered and running.

Moff

Moff is the Off state for the ME; the PC is in a non-SO state.

The ME can be set to stay powered-on and active in all Sx states. In this scenario, if the PC is in S0, then the ME will be in the corresponding M0 state; however, if the system is in S3, S4, or S5, the ME remains active but migrates to M3 state.

## **Appendix C: Wake-On-ME overview**

Wake-On-ME, also known as ME Wake-on-LAN (ME WoL), is a feature that allows the ME to go into a low power state when it is not being used but awaken if required. The ME counts down from the amount of time set in **Idle Timeout** before going to sleep.

The following condition must be met for Wake-On-ME to function:

- The system is in a sleep state (S3, S4, or S5)
- Intel ME On in Host Sleep States is set to allow Wake-On-ME WoL

## **Appendix D: Supported certificates**

The following are supported certificate authorities and certificates (see also Figure D-1):

#### Note

Not all certificates may be populated in certain configurations.

- VeriSign Class 3 Primary CA-G1
- VeriSign Class 3 Primary CA-G3
- Go Daddy Class 2 CA
- Comodo AAA CA
- Starfield Class 2 CA
- VeriSign Class 3 Primary CA-G2
- VeriSign Class 3 Primary CA-G1.5
- VeriSign Class 3 Primary CA-G5
- GTE CyberTrust Global Root
- Baltimore Global Trust Root
- Cybertrust Global Root
- Verizon Global Root
- Entrust .net CA (2048)
- Entrust Root CA
- VeriSign Universal Root CA

Figure D-1. Supported certificate authorities and certificates

		IN	ITEL(R) REMOT	e coni	IGURATION		
Hash Name	Active		Default		Algorithm		
eriSign Class 3	Active :	[*]	Default :	[*]	SHA1		
eriSign Class 3	Active :	[*]	Default :	[*]	SHA1		
io Daddy Class 2	Active :	[*]	Default :	[*]	SHA1		
Comodo AAA CA	Active :	[*]	Default :	[*]	SHA1		
tarfield Class 2	Active :	[*]	Default :	[*]	SHA1		
/eriSign Class 3	Active :	[*]	Default :	[*]	SHA1		
/eriSign Class 3	Active :	[*]	Default :	[*]	SHA1		
/eriSign Class 3	Active :	[*]	Default :	[*]	SHA1		
GTE CyberTrust G1	Active :	[*]	Default :	[*]	SHA1		
Baltimore CyberTr	Active :	[*]	Default :	[*]	SHA1		
Cybertrust Global	Active :	[*]	Default :	[*]	SHA1		
/erizon Global Ro	Active :	[*]	Default :	[*]	SHA1		
Entrust.net CA (2	Active :	[*]	Default :	[*]	SHA1		
intrust Root CA	Active :	[*]	Default :	[*]	SHA1		
/eriSign Universa	Active :	[*]	Default :	[*]	SHA1		
Ins]=Add New Hash		[De]	.ete]=Delete	Hash	[+]=Act	ivate Hash	

## For more information

Intel vPro Technology

www.intel.com/technology/vpro/index.htm

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