

ISO 9001:2008 Differences

Annex A

Table A.1 in the Annex was revised to show the correspondence of ISO 9001:2008 clauses with ISO 14001:2004 (instead of ISO 14001:1996). Table A.2 shows the reverse correspondence, from ISO 14001:2004 clauses to ISO 9001:2008 clauses.

Annex B

The old Annex B, that showed the correspondence of ISO 9001:2000 and ISO 9001:1994 clauses, has been replaced since the clause structure of ISO 9001:2000 and ISO 9001:2008 are the same. The new Annex B (Table B.1) identifies the text changes from ISO 9001:2000 to ISO 9001:2008.

Bibliography

The Bibliography for ISO 9001:2008 has been updated to reflect new standards, new editions of standards, and withdrawn standards since the publication of ISO 9001:2000.

New Standards

ISO 10001:2007, Customer satisfaction - Guidelines for codes of conduct for organizations
ISO 10002:2004, Customer satisfaction - Guidelines for complaints handling in organizations
ISO 10003:2007, Customer satisfaction - Guidelines for dispute resolution external to organizations
ISO 10019:2005, Guidelines for the selection of quality management system consultants and use of their services
ISO 19011:2002, Guidelines for quality and/or environmental management systems auditing
IEC 61160:2006, Design review
ISO 90003:2004, Software engineering - Guidelines for the application of ISO 9001:2000 to computer software

New Editions

ISO 9004:200x, Managing for the sustained success of an organization - A quality management approach
ISO 10005:2005, Quality management systems - Guidelines for quality plans
ISO 10006:2003, Quality management systems - Guidelines for quality management in projects
ISO 10007:2003, Quality management systems - Guidelines for configuration management
ISO 10012:2003, Requirements for measurement processes and measuring equipment
ISO/TR 10013:2001, Guidelines for quality management system documentation
ISO 10014:2006, Quality management - Guidelines for realizing financial and economic benefits
ISO/TR 10017:2003, Guidance on statistical techniques for ISO 9001:2000
ISO 14001:2004, Environmental management systems - Requirements with guidance for use
IEC 60300-1:2003, Dependability management - Part 1: Dependability management systems

Withdrawn Standards

ISO 9000-3:1997 (replaced by ISO 90003:2004)
ISO 10011-1: 1990 (replaced by ISO 19011:2002)
ISO 10011-2: 1991 (replaced by ISO 19011:2002)
ISO 10011-3:1991 (replaced by ISO 19011:2002)
ISO 10012-1:1992 (replaced by ISO 10012:2003)
ISO 10012-2:1997 (replaced by ISO 10012:2003)