

Header Data

Released On	06.07.2015 11:37:36
Release Status	Released for Customer
Component	BC-CCM-PRN-PC Printer Control via Frontend PC
Other Components	BC-FES-GUI Graphical User Interface
Priority	Correction with medium priority
Category	Program error

Symptom

Since the switchover to SAP GUI 7.40 or higher, front-end printing using access method 'F' no longer works.

Other Terms

Access method F, access method G, front-end printing, LOCL

Reason and Prerequisites

Incompatibility of SAPLPD with SAP GUI 7.40 and higher.

Solution

We recommend that you use access method 'G' instead of 'F'.

However, there is a reason why you might not want to use access method 'G': Your users generate multiple print requests in parallel. Since, with access method 'G', the printer selection takes place on the front end, users get a printer selection dialog box for each print request, which can be irritating. With access method 'F', however, the printer is selected once in the SAP system. In this case, implement the ABAP correction or import the Support Package specified in this SAP Note. You must also set the profile parameter "rspo/local_print/guitimeout" to 0 in the default profile and restart the system.

Afterwards, the behavior of front-end printing with access method 'F' is as usual but no further SAPLPD is started. Instead, processing is passed to the control technology used by access method 'G'. One restriction still remains for the access method 'F': You can still only use Windows printer names with a maximum of 40 characters. (The kernel patch attached to this SAP Note is not required for the correction.)

Validity

Software Component	From Rel.	To Rel.	And Subsequent
KRNL32NUC	7.21	7.21	<input type="checkbox"/>
	7.21EXT	7.21EXT	<input type="checkbox"/>
KRNL32UC	7.21	7.21	<input type="checkbox"/>
	7.21EXT	7.21EXT	<input type="checkbox"/>
KRNL64NUC	7.21	7.21	<input type="checkbox"/>
	7.21EXT	7.21EXT	<input type="checkbox"/>
	7.40	7.40	<input type="checkbox"/>
	7.41	7.41	<input type="checkbox"/>
KRNL64UC	7.42	7.42	<input type="checkbox"/>
	7.21	7.21	<input type="checkbox"/>
	7.21EXT	7.21EXT	<input type="checkbox"/>
	7.40	7.40	<input type="checkbox"/>
BC-FES-GUI	7.41	7.41	<input type="checkbox"/>
	7.42	7.42	<input type="checkbox"/>
	7.40	7.40	<input type="checkbox"/>
	7.40	7.40	<input type="checkbox"/>
SAP_BASIS	46B	46C	<input type="checkbox"/>
	620	640	<input type="checkbox"/>
	700	702	<input type="checkbox"/>
	730	730	<input type="checkbox"/>
	731	731	<input type="checkbox"/>
	740	740	<input type="checkbox"/>

KERNEL	7.21	7.21	<input type="checkbox"/>
	7.40	7.40	<input type="checkbox"/>
	7.41	7.41	<input type="checkbox"/>
	7.42	7.42	<input type="checkbox"/>

Correction Instructions

Correction Instructions			
Software Component	Valid from	Valid to	Number
SAP_BASIS	46C	46C	1564671
SAP_BASIS	620	620	1565583
SAP_BASIS	640	640	1561068
SAP_BASIS	640	640	1561280
SAP_BASIS	700	700	1892388
SAP_BASIS	700	700	1560254
SAP_BASIS	701	701	1872035
SAP_BASIS	701	701	1560183
SAP_BASIS	701	701	1892387
SAP_BASIS	702	702	1738270
SAP_BASIS	702	702	1885008
SAP_BASIS	702	702	1561277
SAP_BASIS	702	702	1560182
SAP_BASIS	730	730	1738271
SAP_BASIS	731	731	1561276
SAP_BASIS	731	731	1738272
SAP_BASIS	731	731	1885007
SAP_BASIS	731	731	1560181
SAP_BASIS	740	740	1885003
SAP_BASIS	740	740	1741427
SAP_BASIS	740	740	1560179
SAP_BASIS	740	740	1561200
SAP_BASIS	740	740	1560180

Support Packages & Patches

Support Packages		
Software Component	Release	Support Package
SAP_BASIS	46C	SAPKB46C66
	620	SAPKB62074
	640	SAPKB64032
	700	SAPKB70033
	701	SAPKB70118
	702	SAPKB70217
	702	SAPKB70218
	730	SAPKB73013
	731	SAPKB73114
	731	SAPKB73117
	740	SAPKB74013
	740	SAPKB74012
	740	SAPKB74009

Support Package Patches		
Software Component	Support Package	Patch Level
SAP GUI FOR WINDOWS 7.40 CORE	SP004	000004
SAP KERNEL 7.21 32-BIT	SP312	000312
SAP KERNEL 7.21 32-BIT UNICODE	SP312	000312
SAP KERNEL 7.21 64-BIT	SP312	000312
SAP KERNEL 7.21 64-BIT UNICODE	SP312	000312
SAP KERNEL 7.21 EXT 32-BIT	SP312	000312
SAP KERNEL 7.21 EXT 32-BIT UC	SP312	000312
SAP KERNEL 7.21 EXT 64-BIT	SP312	000312
SAP KERNEL 7.21 EXT 64-BIT UC	SP312	000312
SAP KERNEL 7.40 64-BIT	SP073	000073
SAP KERNEL 7.40 64-BIT UNICODE	SP073	000073

SAP KERNEL 7.41 64-BIT	SP039	000039
SAP KERNEL 7.41 64-BIT UNICODE	SP039	000039
SAP KERNEL 7.42 64-BIT	SP005	000005
SAP KERNEL 7.42 64-BIT UNICODE	SP005	000005

References

This document is referenced by:

SAP Notes (3)

- 821519 [Front-end printing with control technology](#)
- 2171318 [Windows printer is automatically converted to uppercase](#)
- 2172894 [SAPLPD crash with SAP GUI 740](#)